

Air Quality Complaints for Prince George BC and Surrounding Area Quick Reference Guide

| Air Quality Area | Example Air Quality Topics | Agency | Contact | Information Needs |
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| Provincially Regulated Industrial and General | <ul style="list-style-type: none"> Petroleum refining Wood product production Pulp production Gravel pits Agricultural production Energy production Other permitted industrial air emissions Vehicle emissions Open burning smoke Environmental Management Act | BC Ministry of Environment | Local Air Quality Complaints Line for Prince George: 250-565-4487 | Date & time of poor air quality; description of smell or other effects; location; weather conditions (calm, windy, foggy); frequency and duration of problem; your name and (optional) your telephone number. |
| | <ul style="list-style-type: none"> Complaints as above where violations of environmental protection laws are known or suspected; and issues that require immediate attention (e.g. illegal dumping or emissions activities) | BC Ministry of Environment | Report All Poachers and Polluters (RAPP) 24-Hour Hotline for BC: 1-877-952-7277 | Details of the violation (date and time, location, description of problem); description of suspect(s), description of any transportation involved (vehicle, license number), contact information of any witnesses. |
| Federally Regulated Transportation | <ul style="list-style-type: none"> Rail yard activities Idling locomotives Railway construction Railway crossings Fuel standards Airport and airplane emissions Canadian Transportation Act | Canadian Transportation Agency | Telephone: 1-888-222-2592 Email: info@otc-cta.gc.ca Website: http://www.cta.gc.ca/english/complaints | Description of problem (activity, location, date and time, frequency). Persons or agencies involved; your contact information. |
| Residential and Commercial located within City of Prince George boundaries | <ul style="list-style-type: none"> Backyard burning (e.g. grass, garbage) Road and parking lot dust Woodstove smoke Recreational fire smoke Zoning Building construction Vehicle idling Clean Air Bylaw #8266 | City of Prince George | Bylaw Services: 250-561-7622 | Date, time, and nature of the air quality concern. Frequency and duration of occurrence; weather conditions at the time. An address to describe the location; your name, address, and phone number. |
| Residential and Commercial located in the Regional District of Fraser-Fort George | <ul style="list-style-type: none"> Information regarding air quality and air quality concerns in the Regional District of Fraser-Fort George | Regional District of Fraser-Fort George | Telephone: 250-960-4400 | Date, time, and nature of the air quality concern; your name, address, and phone number. |
| Air Quality and Human Health | <ul style="list-style-type: none"> Information regarding health effects of air pollutants, and air quality concerns related to protection of Public Health | Northern Health | <p>Medical Emergencies: 9-1-1</p> <p>Non-emergency medical concerns, call your local physician or speak to a registered nurse (24/7) by dialing: 8-1-1.</p> <p>Emergency public health concerns: 250-565-2000 - ask to speak to the Medical Health Officer on call (24/7)</p> <p>For all non-emergency public health concerns, call your local environmental health office: 250-565-2150.</p> | Location, date, time, and nature of concern; your name and contact information. The nature and history of the public health concern (if applicable). |