

Air Quality Complaints Quick Reference Guide

for Prince George, BC and surrounding area

Air Quality Area	Example Air Quality Topics	Agency	Contact	Information Needs
Provincially Regulated Industrial and General	<ul style="list-style-type: none"> Petroleum refining Wood product production Pulp production Gravel pits Agricultural production Energy production Other Permitted Industrial air emissions Vehicle emissions Open burning smoke Environmental Management Act 	BC Ministry of Environment	Local Air Quality Complaints Line for Prince George: 250-565-4487	Date & time of poor air quality; Description of smell or other effects; Location; Weather conditions (calm, windy, foggy, clear); Frequency and Duration of problem, Your name and telephone number (optional); Indicate if you need a response
	<ul style="list-style-type: none"> Complaints as above where violations of environmental protection laws are known or suspected; and issues that require immediate attention (e.g. illegal dumping or emissions activities) 	BC Ministry of Environment	Report All Poachers and Polluters (RAPP) 24-Hour Hotline for BC: 1-877-952-7277	Details of the violation (date and time, location, description of problem); Description of suspect(s), Description of any transportation involved (vehicle, license number), Contact information of any witnesses
Federally Regulated Transportation	<ul style="list-style-type: none"> Rail yard activities Idling locomotives Railway construction Railway crossings Fuel standards Airport and airplane emissions Canadian Transportation Act 	Canadian Transportation Agency	Telephone: 1-888-222-2592 Email: info@otc-cta.gc.ca Website: http://www.cta.gc.ca/eng/complaints	Description of problem (activity, location, date and time, frequency); Persons or Agencies involved; Your contact information
Residential and Commercial located within City of Prince George boundaries	<ul style="list-style-type: none"> Backyard burning (e.g. grass, garbage) Road and parking lot dust Woodstove smoke Recreational fire smoke Zoning Building construction Vehicle idling Clean Air Bylaw #8266 	City of Prince George	Bylaw Services: 250-561-7622	Date, time, and nature of the air quality concern; Frequency and duration of occurrence; Weather conditions at the time; An address to describe the location; Your name, address, and phone number (required)
Residential and Commercial located in the Regional District of Fraser-Fort George	<ul style="list-style-type: none"> Information regarding air quality and air quality concerns in the Regional District of Fraser-Fort George 	Regional District of Fraser-Fort George	Telephone: 250-960-4400 Website: http://www.rdffg.bc.ca/Links/Air_Quality.html	Date, time, and nature of the air quality concern; Your name, address, and phone number
Air Quality and Human Health	<ul style="list-style-type: none"> Information regarding health effects of air pollutants, and air quality concerns related to protection of Public Health 	Northern Health	Medical Emergencies: 9-1-1 Non-emergency medical concerns, call your local physician or speak to a registered nurse (24/7) by dialing: 8-1-1 . Emergency public health concerns: 250-565-2000 ; ask to speak to the Medical Health Officer on call (24/7) For all non-emergency public health concerns, call your local environmental health office at 250-565-2150 .	Location, date, time, and nature of concern; Your name and contact information; The nature and history of the <i>public</i> health concern (if applicable)